



FROM |  arkansas  
health & wellness.



*Introducing a new  
Medicare Advantage Plan*

# *Healthy Partnerships are our specialty.*

At Arkansas Health & Wellness we are dedicated to creating the best healthcare plans for your patients. And, as our partner, you can count on us to provide:

- Fast and accurate claims payments
- Efficient and convenient processes for providing care to our members
- Responsive Provider Relations Representatives to assist with all of your needs

We are committed to working with you to ensure your patients receive the quality and affordable healthcare they deserve.

# New in 2017:

## ALLWELL FROM ARKANSAS HEALTH & WELLNESS MEDICARE ADVANTAGE PRESCRIPTION DRUG PLANS

*Allwell, offers complete care and valuable services to your eligible patients.*

We share your commitment to your patients and understand the importance of keeping them covered and healthy. As our partner, your patients have access to a range of health plans that fit their specific needs.



Medicare Advantage  
Plans with Prescription  
Drug coverage  
included



Health Insurance  
Marketplace

# Doing More for Our MAPD Members

## BETTER HEALTHCARE FOR YOUR PATIENTS

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### *Member Benefits and Programs:*



#### **Prescription Coverage**

Our Medicare Advantage plans include prescription drug coverage to help your patients treat or manage their conditions.



#### **Care Management**

Care Managers will work closely with you and your Allwell patients to make sure their health needs are always met.



#### **24/7 Nurse Advice Line**

Members will receive 24-hour, toll-free phone access to registered nurses for answers to their medical questions.



#### **Over-the-Counter Allowance**

Every quarter, members will receive \$60 to spend on certain OTC items that are delivered via mail order.

*Allwell from Arkansas Health & Wellness' MAPD plan delivers top-quality, comprehensive coverage for your patients. But the focus doesn't stop there. Our coverage will extend far beyond your office to offer valuable health management programs and educational tools for your patients, making it easier for them to achieve their best possible health.*

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### **Vision and Dental Benefits**

In addition to medical benefits, members will be able to keep dental and eye health a priority with routine checkups and care.



### **MemberConnections Program**

Plan representatives will provide members with in-person support to access their health benefits and community resources to ensure the members' health and safety.



### **Senior Health Resources**

We will partner with our members to keep them engaged in their healthcare – including sending preventive health reminders, providing general health information, or offering support so that they can maintain their best health.

*Benefits vary by product.*

# We take care of you.

**SO YOU CAN TAKE CARE OF THEM.**

*Allwell from Arkansas Health & Wellness provides the tools and support you need to deliver the best quality of care.*

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## **Secure Portal Functionality**

Access all of your patient information in one place, at one time. On our secure portal, you can view a patient's records, submit claims, verify eligibility, and more.

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## **EFT & ERA Solution**

Need help keeping up with claims payments? Enroll in PaySpan to simplify the payment tracking and transfer process.

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## **Pre-Auth Needed Tool**

Use this online tool to quickly determine if prior authorization is required for a specific service.

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## **Provider Relations**

Our provider relations representatives deliver education and training, industry news updates and regular in-service meetings.

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## **Care Management Programs**

We support you by providing additional communications to your patients who are under a care plan with you.

# *Your Partner in Care.*

We offer our MAPD plans in the following Arkansas counties:

- Benton
- Crawford
- Sebastian
- Garland
- Pulaski
- Saline
- Washington

To learn more about our new MAPD plan,  
visit [Allwell.ARHealthWellness.com](https://Allwell.ARHealthWellness.com)



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**Allwell.ARHealthWellness.com | 1-855-565-9518**

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