



arkansas
health & wellness™

Find a Provider Step-by-Step Guide

On the Arkansas Health & Wellness home page, select “Find a Doctor” located here.

arkansas health & wellness.

Home **Find a Doctor** Login Contact Volunteer Champion

Contrast On Off a a a

FOR MEMBERS **FOR PROVIDERS** **GET INSURED**

Health Insurance Marketplace Plan

Medicare Advantage Plan

One Plan. Always Covered.

Our health insurance programs are committed to transforming the health of the community one individual at a time.

Select either the Allwell Network or Ambetter Network.

arkansas health & wellness.

Home Find a Doctor Login Contact Volunteer Champion

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FOR MEMBERS **FOR PROVIDERS** **GET INSURED**

FIND A DOCTOR

Find a Doctor

To start your search for a doctor, specialist, hospital, clinic, or pharmacy in our network, click one of the buttons below.

Allwell from Arkansas Health & Wellness **Ambetter from Arkansas Health & Wellness**

Find an Allwell provider today!

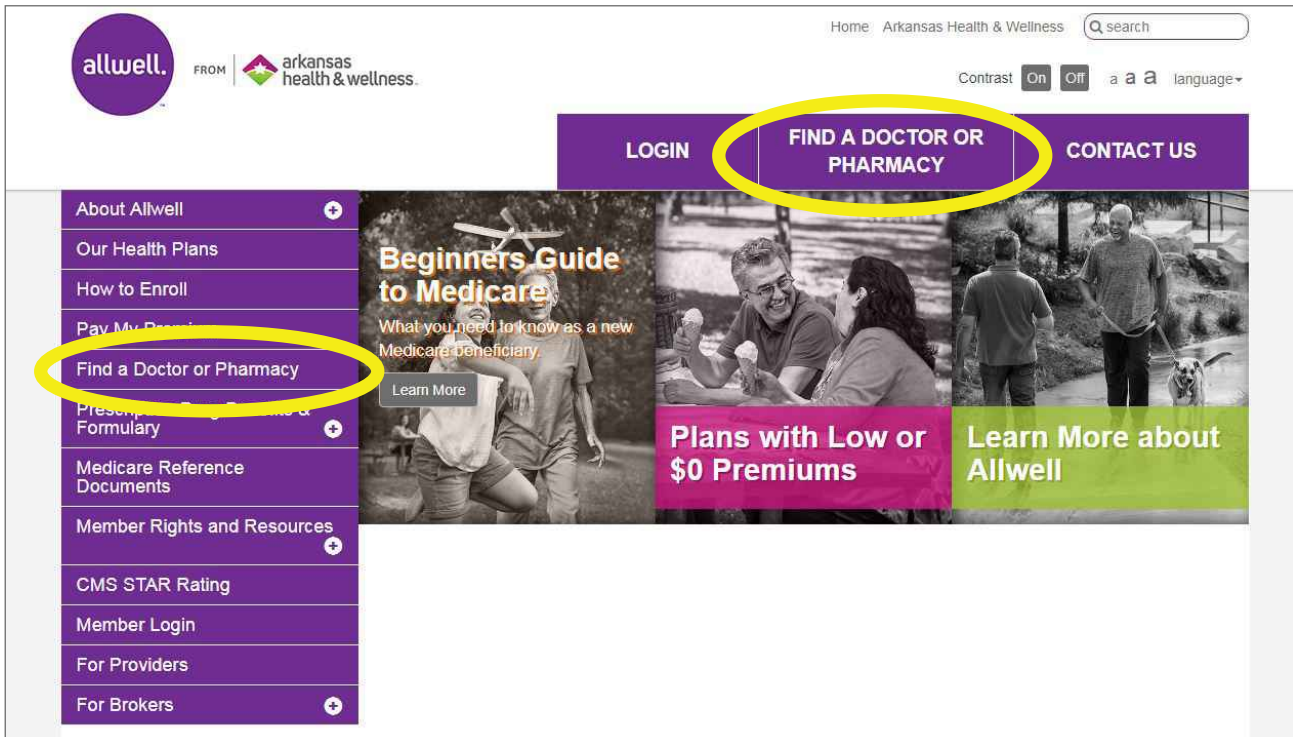
USE THIS GUIDE TO HELP YOU SEARCH AND LOCATE ALLWELL PROVIDERS IN YOUR AREA.



Follow the steps below to use the Find a Provider online search tool.

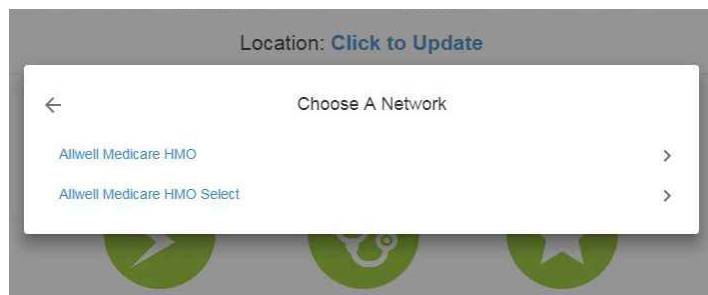
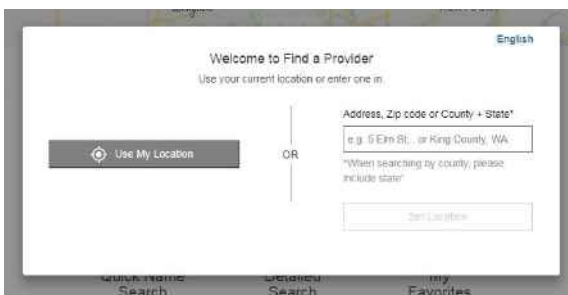
1 STEP 1: Visit your Allwell from Arkansas Health & Wellness Home Page

Click on **Find a Provider** from your Allwell from Arkansas Health & Wellness home page.



2 STEP 2: Enter Your Location

Click on **Use My Location** or type in your Address, Zip Code or County to find a provider near you. If prompted upon entering your location, please select your Network.



Allwell.ARHealthWellness.com

PO BOX 25438
Little Rock, AR 72221

Customer Service: 1-855-565-9518 (TTY: 711)

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STEP 3: Search for a Provider

There are two ways to search for a provider: **Quick Name Search** and **Detailed Search**.

Before choosing your search option, make sure your correct state network is listed.

You can also save a list of your favorite providers by adding their contact information to **My Favorites**. This gives you quick access to your list of providers whenever you need it.

Find a HealthCare Provider



Quick Name
Search



Detailed
Search



My
Favorites



Quick Name Search

If you know the name of the provider (doctor, hospital or other medical service) you can use the **Quick Name Search** by typing directly into the search field.

Quick Name Search

Search

Detailed Search

If you want to search using more options, click on **Detailed Search** and select a **Type of Provider** from the drop-down menu. Next, you can choose a **Specialty**.

If you are looking for a lab, medical equipment, home health or another health service, choose the **Ancillary** option from the drop-down menu. Then, select a **Specialty** from the list.

You can also narrow your search by clicking on **Additional Search Options** and choosing details such as the doctor's gender, languages spoken, hours of operation, hospitals and medical groups the provider is affiliated with, if the provider is accepting new patients and other specifications.

Detailed Search

Provider

Male

Practitioner

Female

Either

Accepting New Patients

Open After 5:00 PM

Open Weekends

Accessible to People with Disabilities

Patient Centered Medical Home

Preferred Pharmacy

Extended Day Supply

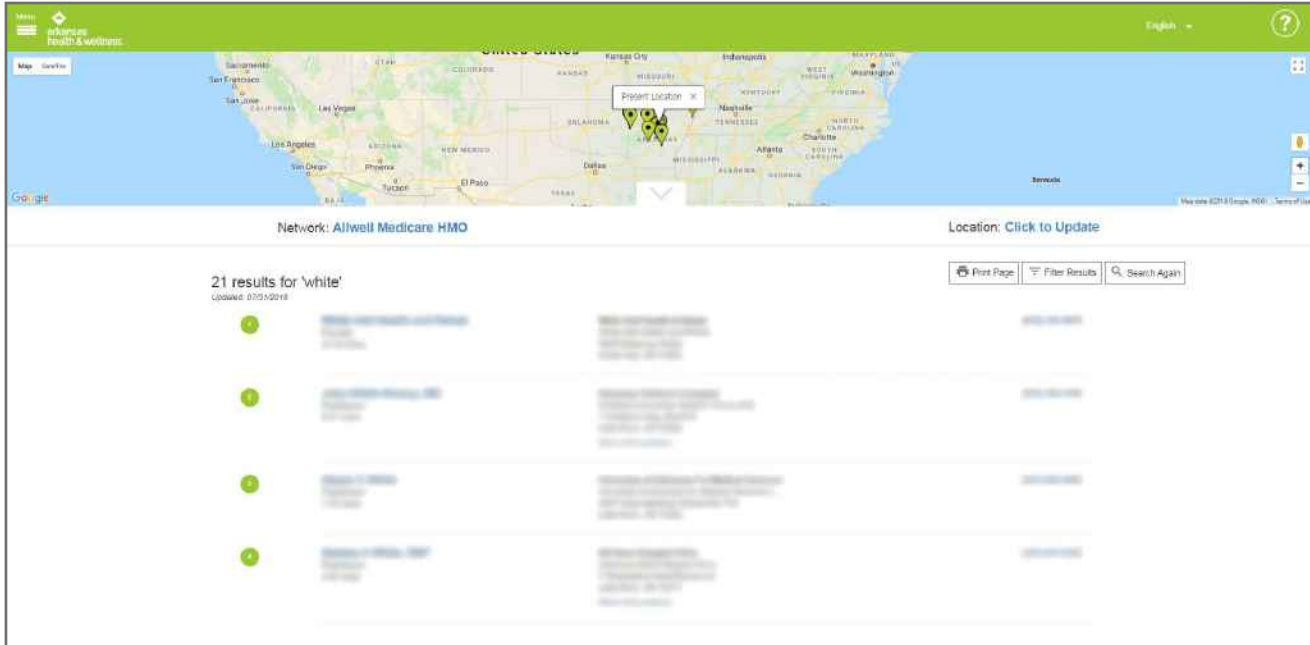
Search

4 STEP 4: Select Your Provider

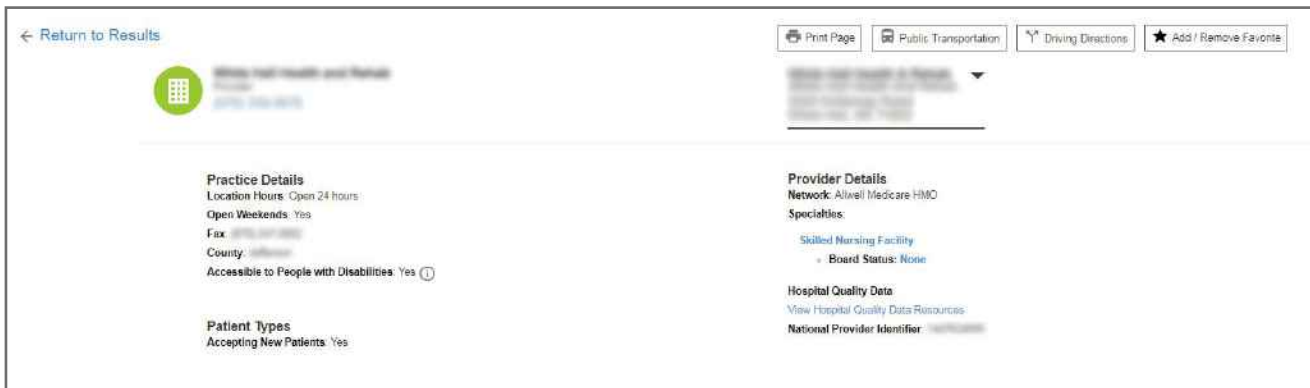
After you click on Search, a new page will open showing all the providers that fit your criteria.

On this page, you can:

- Click on a blue, bolded name to learn more about any of the providers listed
- Filter your results or
- Print the page



Example of Provider Details page: Use this to find public transportation options, driving directions and additional information about a specific provider.



From October 1 to March 31, you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays. Allwell is contracted with Medicare for HMO, HMO SNP and PPO plans and with some state Medicaid programs. Enrollment in Allwell depends on contract renewal. This directory is for Arkansas and the provider network may change at any time. You will receive notice when necessary. Medicare has neither reviewed nor endorsed this information.

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