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## **Titration of Services**

## What Is Titration?

- Titration involves stepping the member down in their services to match their clinical presentation, progress, baseline, and supports.
  - Example: Member A was receiving therapy four times a month. Due to Member A's
    progress, increase in supports, and coping skills, Member A is being titrated to receive
    therapy two times a month. The member will be evaluated with their current service
    package and continue titration of services as progress continues.
- Services should also be reduced slowly when recovery occurs to avoid worsening symptoms, feelings of abandonment by the member, and empower the use of skills learned.

## Why Is Titrating Services Important?

- Titration promotes independence and working toward independent functioning.
  - Discharge should be discussed with the member openly, at the start and throughout treatment. A key goal of therapy is to work toward effective independent functioning.
  - This process includes helping the member identify their natural support systems and assisting with coordination of care to support their step-down plan and access community-based resources.
  - Studies demonstrate that it is not necessary to be in therapy for years to achieve improvement in symptoms.
- Titration helps to ensure individualized treatment.
  - Treatment type and duration should always be matched appropriately to the nature and severity of the member's presenting problems.
  - Length of treatment varies with the type of treatment provided.
- Titration discourages unhealthy attachments.
  - Titration promotes independence and monitors the member's progress. It ensures that a member isn't stuck in one level of care, reducing the risk of the member becoming too dependent on a provider or services.

## **Barriers to Titration Services**

- Ambetter recognizes that barriers may be present for providers and members.
- If symptoms worsen and documentation supports the medical necessity of a service, that service can be titrated up to increase frequency and duration of services.